Meeting Minutes

Faculty of Arts and Science Library Advisory Committee (Humanities and Social Sciences)

Wednesday, November 21st, 2018, 10 – 11:00 a.m., Stauffer Library, Rm 121

Present: Constance Adamson, Gillian Akenson, Sylvia Andrychuk, Omar Bachour, Stephen Baron, Francine Berish, Laura Cameron, Michele Chittenden, Amitava Chowdhury, Fabio Colivicchi, Jackie Druery (Chair), Elizabeth Gibson, Forough Jahanbakhsh, Stephen Leighton, Jacoba Lilius, Courtney Matthews, Heather McMullen, Sandra Morden, Matthew Reeve, Jane Reeves (Recorder), Natalie Rewa, Ian Robson, Yaël Schlick, Jessica Selinger, Patricia Smithen, Jane Tolmie, Margaret Walker, Lucinda Walls.

Welcome and Introductions

The Chair opened the meeting by welcoming everyone and attendees introduced themselves.

Approval of Agenda and April 4th, 2018 Minutes

One change was noted to the April 4th, 2018 minutes: QCAT will not be available after the library's Collaborative Futures new system release, which is now projected to be December 10th, 2019.

Update on Journals Survey Project (Usage/Modifying Acquisitions) - Heather McMullen

Information for this survey was gathered using three criteria: title usage data from 2000 – 2015 (Queen's users), citation usage (Queen's authors), and individual faculty and graduate students' top ten titles for research and top ten titles for teaching. Response to the second round of the survey in June 2018 resulted in additional titles being added to the list of top-valued journals.

The large e-journal packages that are now on offer from publishers do not represent good value, as less than 20 percent of the titles in these packages or bundles are actually used, as indicated by the results of the *Journals Survey Project*. These packages also constrain library funds in multi-year contracts, whereas the library would like to have more flexibility with regard to use of the acquisitions budget.

The Library has been examining alternatives to the big deal and drafting pilot scenarios to test with one big deal, based on the high-value titles that were identified by the Queen's community. The Springer big deal was chosen since it is up for renewal in 2019. The library has been preparing to test alternative delivery methods for 2019 Springer content. A pilot project with "Reprints Desk" is planned for winter 2019, using a small subset of Springer electronic journals. The "Reprints Desk" is a document delivery service that will provide the article in your browser or email within a very short time, generally ten minutes or less. The impact on faculty and students of a Springer pilot is expected to be low as pre-2019 articles will be available immediately via Scholars Portal, and current articles from the high-value titles will be filled either immediately through subscription or via our piloted document delivery service.

A question was raised about whether it would be possible for many students to order the same journal article from a document delivery service. This might occur if a large class were asked to read the same article. The Library will be investigating how these types of issues can be controlled in the Reprints Desk software.

A question was also raised about how the service will be assessed to ensure that it is cost effective and that researchers are getting the information they need. The Library will be able to download data regarding our use of the service and this will be evaluated. Feedback from our users will also be collected.

HathiTrust-Jackie Druery

Hathitrust.org is a large corpus of material created from Internet Archive, the Google Books scanning programme and individual private collections, and offering comprehensive content in the digital humanities. Currently, HathiTrust is in the process of opening up more Canadian content. Membership in HathiTrust will support Queen's research by offering access to substantial content combined with helpful database features, and long-term preservation solutions for the Library. McGill, McMaster and the Universities of British Columbia, Alberta, Ottawa, and Toronto are all current members. Queen's library, as one of the oldest research libraries in Canada, can make a valuable contribution in this area. There are some technical and logistical issues still to be worked out but membership and access is projected to start in January 2019.

Open Education Resources -- Courtney Matthews

Open Education Resources is a library initiative to improve affordability of learning resources for students and flexibility for instructors by providing freely accessible, openly licensed and fully accessible learning resources that can be adapted or re-used.

Building on the success of last year's call for textbook proposals, the library has issued a second call for proposals for 2018/19. Faculty is invited to take a closer look at the possibilities for creating resources. Questions about adaptation and creation can be directed to Rosarie Coughlan at openeducation@queensu.ca. The proposals deadline is November 30th, 2018.

Researcher Training Programme -- Courtney Matthews

Just launched in fall 2018, this programme focuses on providing help to researchers in the management of the research lifecycle. It is open to Queen's students and faculty. You can read more about and access the programme on the library website at https://library.queensu.ca/help-services/researcher-training-program. Please note the concise modules provided and the "just in time" service to facilitate making a publication open access.

The Chair will send out links to all of the pages for follow up in more detail – also included at end of these minutes.

Collaborative Futures update -- Sandra Morden

Collaborative Futures is an initiative of 13 Ontario College and University Libraries (OCUL), including Queen's to collectively acquire and implement a new library information management system. It is anticipated that cost savings and other important efficiencies in the rapidly changing technological environment in libraries will be achieved. QUL's current system was adopted in 2000, and can no longer meet the needs of the digital library and is therefore ready to be replaced. QCAT will no longer be available after the implementation of the new system which is projected to be December 10, 2019.

Ex Libris, a company specialising in academic library software, has been selected to provide the future system (ALMA). ALMA's discovery layer (replacing Summon and QCAT) is PRIMO. PRIMO searching will default to Queen's library only, with the option to expand out to the libraries of the other twelve participating institutions. PRIMO can be previewed on University of Ottawa, University of Windsor and Universities of Guelph, Waterloo and Wilfrid Laurier library websites, where it is already in use. These libraries may not have the same version of PRIMO that QUL will be using as there may be a new version before the "go live" date.

The library's "go live" date for Primo/ALMA is

December 10th, 2019. QCAT will remain available during the month or so before the live date, but will not be updated during this period. You can read more and get updates about the Collaborative Futures project on the library website at https://library.queensu.ca/about-us/collaborations/collaborative-futures

A question was asked about whether the existing links in OnQ would still work after the implementation date. Any links that were directed to QCAT or Summon will need to be changed. The Library will do this if readings are in the e-reserve software, ARES. The library will be working on ways to help faculty with this transition. Faculty are encouraged to use our e-reserves service and not link directly from OnQ to QCAT or Summon records for their readings. We will be devising a plan to help faculty with the transition.

It was suggested that a one-page summary of the project would be useful. Summary included at end of minutes.

Other Business - Jackie Druery

The library will host the 13th annual I@Q Undergraduate Research Conference on March 7-8 2019. Please encourage your undergraduates to consider sending in a proposal. This year the library would like to encourage different approaches to presenting research beyond the traditional poster or oral presentation. Deadline for proposals in January 31 but we are usually flexible by a week beyond that date.

The <u>Helen Howard Graduate Student Reading Room</u> renovation on the third floor of Stauffer Library will be completed next month, December 2018. (Note: The Room is now open and very popular!)

The library is embarking on an <u>Inclusive Collections</u> project. The purpose of the project is to move forward on one of the library's 2018-19 to 2020-21 strategic priorities, strengthening our research prominence, through the library-wide objective of "develop[ing] diverse and inclusive collections of information resources" to support teaching and research at Queen's.

The Chair thanked all for their attendance, questions and comments.

Meeting was adjourned at 11:05 am. Next meeting will be held in spring 2019.

<u>Hathi Trust Digital Library</u> – The library is working through the process of becoming a member of HathiTrust.

<u>Open Education Resources</u> – here you will find the 2018/19 Call for Proposals to receive financial support for creating open text books, deadline November 30, 2018. Contact <u>Rosarie Coughlan</u> for further information.

<u>Researcher Training Program</u> An expanding set of self-serve training modules including Open publishing support; ORCID and your research profile; and Managing your research data that will help you and your students to successfully manage digital research and scholarship effectively throughout the research lifecycle and at the point of need.

Collaborative Futures Project

Queen's University Library is collaborating with 12 other members of Ontario Council of University Libraries (Brock University, Carleton University, University of Guelph, Lakehead University, Nipissing University, UOIT, University of Ottawa, Trent University, University of Waterloo, Western University, Wilfrid Laurier University, and York University) to implement a shared library services platform (LSP).

What Does This Mean for You?

For students, faculty and staff at Queen's, this means the replacement of our Summon and QCAT tools for discovering and accessing information resources with a single tool for searching across Queen's and other OCUL partner library collections, facilitating increasingly streamlined access to consortium-wide resources.

On December 10, 2019 we will go live and the interface will change.

For faculty and instructors, please note that any "permanent" links or URLs to records in Summon or QCAT in your instructional materials and OnQ will no longer work. In advance of the change we recommend that you use our eReserves service to help you prepare. Please see Course Reserves for Faculty and Instructors.

As of March 6, 2019 we launched into the formal implementation phase of the project with our consortium partners. At this point, we are working on policy to address how we will work together to accomplish the priority collaboration goals, whether upon go-live or longer term, in order to reap the benefits of collaboration in those areas where it makes most sense to collaborate, while facilitating local differences where necessary. We are also learning about the new system functionality and workflows as we plan for rollout within a defined schedule led by our supplier and our CF implementation team.

For more information, please contact your <u>Subject Librarian</u>. Further information about this project can be found at https://library.gueensu.ca/about-us/collaborations/collaborative-futures